**STOP!**

1. **No entry except by prior appointment – if you do not have an appointment please wait at the door or call us.**
2. **If invited to enter, only one person may enter with a pet.**
3. **Before entry: Put on a face mask. No entry without a face mask.**
4. **On entry: Perform hand hygiene and then follow the staff’s directions on where to go.**

**Once your mask is on:**

**Do not touch, remove or adjust your mask until you have left the premises and performed hand hygiene.**

**Touching the mask may contaminate your hands.**

1. **On entry to the consultation room please take a seat.**
2. **The vet will examine your pet and another member of staff will assist if necessary. Please stay sitting and do not approach the staff or consultation table.**
3. **When the consultation is complete the staff will direct you what to do next regarding medications and payment.**
4. **On leaving the premises: Perform hand hygiene first and only then should you remove your face mask.**